

## YAE2019 Volunteer Services Team Member

Volunteer Services Team Members are the first point of call for all volunteers. They distribute resources, support the volunteers and help facilitate the best possible volunteer experience.

Team Leader: Volunteer Manager  
Team: Volunteer Services

As a Volunteer Services Team Member, we may reasonably expect you to:

- Be a friendly face and welcome all volunteers to the event!
- Complete volunteer check in
- Distribute Meal Vouchers, Volunteer Clothing, Car Parking allocations, Volunteer Packs and support volunteer expense claims
- Manage storage of volunteer baggage
- Liaise with the Volunteer Manager to help resolve and record any volunteer queries
- Volunteer during evenings and weekends.

When do you volunteer?

- There is a selection of shifts for you to indicate your availability.
- We hope that you will be able to volunteer with us for at least three shifts throughout the event so that we can each get the most from the volunteering experience.
- All shift timings are correct at the time of recruitment. However some changes may occur in the build-up and during the event itself. We will share any changes with as much notice as possible and discuss this with you.
- Sunday shifts are only available to volunteers who have volunteered earlier during the Championships.

Please see the attached Role Description for further information on the expectations of the role. Any questions please send to: [volunteering@badmintonengland.co.uk](mailto:volunteering@badmintonengland.co.uk)

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You must be over 18 years old   Applicants will be shortlisted   Accessible   Expenses Paid

### Contact Details

#### Badminton England

[volunteering@badmintonengland.co.uk](mailto:volunteering@badmintonengland.co.uk)

01908268400

#### Badminton England

National Badminton Centre

01908 268400

[volunteering@badmintonengland.co.uk](mailto:volunteering@badmintonengland.co.uk)

Badminton England will provide volunteers with free refreshments and meals during their shifts, complimentary clothing and exclusive off-duty access to watching the event!

Please use the 'Getting Here' page on Arena Birmingham's website:  
<http://www.arenabham.co.uk/getting-here>

### Opportunity Location

#### Arena Birmingham, B12AA



## Skills Required

- Ideally previous experience of event volunteering - A passion for events, sport or helping others - Comfortable using a computer and IT systems - Initiative to respond to exciting, ever-changing event demands - Confident, clear and friendly communication - Willing to get involved and have fun!

## Session Dates and Times

### Wednesday

Wednesday 6th March 2019, 06:45 AM till 14:45 PM for 8.75 hrs

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### Wednesday

Wednesday 6th March 2019, 15:00 PM till 23:00 PM for 8.75 hrs

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### Thursday

Thursday 7th March 2019, 09:45 AM till 15:45 PM for 6.25 hrs

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### Thursday

Thursday 7th March 2019, 15:30 PM till 21:30 PM for 6 hrs

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### Friday

Friday 8th March 2019, 07:45 AM till 14:45 PM for 7.75 hrs

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### Friday

Friday 8th March 2019, 15:30 PM till 22:30 PM for 7 hrs

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### Saturday

Saturday 9th March 2019, 07:45 AM till 14:45 PM for 7.75 hrs

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### Saturday

Saturday 9th March 2019, 15:30 PM till 22:30 PM for 7 hrs

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### Sunday

Sunday 10th March 2019, 09:15 AM till 17:15 PM for 8.75 hrs

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Printed at 12:46 PM, Thursday 24th January