

## YAE2019 Hospitality Team Member

Hospitality Team Members are the friendly faces who welcome distinguished guests to the Championships. They look after the VIPs and ensure they both enjoy and make the most of their time at the Championships.

Team Leader: Hospitality Team Leader (Volunteer)

Team: Hospitality

Team: Field of Play Entrance Team

As an Hospitality Team Member, we may reasonably expect you to:

- Meet and greet large numbers of individuals on-site
- Lead VIPs to their hospitality area and facilitate introductions to their host
- Represent the event, badminton and Badminton England in a positive, promotional light and engage with guests appropriately
- Provide interesting facts about the event (supplied in advance)
- Help VIPs with any queries
- Volunteer during evenings and weekends.

When do I volunteer?

- There is a selection of shifts for you to indicate your availability.
- We hope that you will be able to volunteer with us for at least three shifts throughout the event so that we can each get the most from the volunteering experience.
- All shift timings are correct at the time of recruitment. However some changes may occur in the build-up and during the event itself. We will share any changes with as much notice as possible and discuss this with you.
- Sunday shifts are only available to volunteers who have volunteered earlier during the Championships.

Please see the attached role Description for further information on the expectations of the role. Any questions please send to: [volunteering@badmintonengland.co.uk](mailto:volunteering@badmintonengland.co.uk)

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You must be over 18 years old   Applicants will be shortlisted   Accessible   Expenses Paid

### Contact Details

#### Badminton England

[volunteering@badmintonengland.co.uk](mailto:volunteering@badmintonengland.co.uk)

01908268400

#### Badminton England

National Badminton Centre

01908 268400

[volunteering@badmintonengland.co.uk](mailto:volunteering@badmintonengland.co.uk)

Badminton England will provide volunteers with free refreshments and meals during their shifts, complimentary clothing and exclusive off-duty access to watching the event!

Please use the 'Getting Here' page on Arena Birmingham's website:

### Opportunity Location

Arena Birmingham, B12AA

<http://www.arenabham.co.uk/getting-here>

Event Support VONEV All



## Skills Required

- Ideally previous experience of event volunteering - A passion for events or sport - Initiative to respond to exciting, ever-changing event demands - Confident, clear and friendly communication - Diplomatic manner when dealing with the high pressure environment of the final warm up area and field of play entrance - Willing to get involved and have fun!

## Session Dates and Times

### Wednesday

Wednesday 6th March 2019, 07:30 AM till 15:30 PM for 8 hrs

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### Wednesday

Wednesday 6th March 2019, 15:00 PM till 23:00 PM for 8.5 hrs

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### Thursday

Thursday 7th March 2019, 10:30 AM till 15:30 PM for 5 hrs

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### Thursday

Thursday 7th March 2019, 15:00 PM till 21:00 PM for 6.5 hrs

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### Friday

Friday 8th March 2019, 08:30 AM till 15:30 PM for 7 hrs

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### Friday

Friday 8th March 2019, 15:00 PM till 22:00 PM for 7.5 hrs

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### Saturday

Saturday 9th March 2019, 08:30 AM till 15:30 PM for 7 hrs

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### Saturday

Saturday 9th March 2019, 15:00 PM till 22:00 PM for 7.5 hrs

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### Sunday

Sunday 10th March 2019, 10:00 AM till 18:00 PM for 8.5 hrs

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