

## YAE2019 Court Maintenance Team Leader

The Court Maintenance Team Leader engages and leads a large group of court moppers, training them so they can complete their on-court role in a professional, efficient and safe manner.

As a Team Leader, we would ask you to:

- Attend pre-event and on-site event meetings, including the Volunteer Orientation;
- Complete recruitment & safeguarding training and other role-specific training where required;
- Lead a team of volunteers, including liaising with Badminton England staff to support recruitment, rostering of volunteers and identifying on-site role requirements;
- Liaise with Badminton England to communicate and engage with the relevant Volunteer team from appointment, to event arrival and post-event thank you;
- Help plan and deliver quality role-specific training to the relevant team to ensure they fully understand their role, delivering with confidence;
- Attend a post-event meeting, reporting on what went well at the event and any feedback;
- Abide by the Badminton England Volunteer Code of Conduct and Confidentiality Agreement.

As Court Maintenance Team Leader, we would like you to:

- Be comfortable and confident leading a team consisting of individuals and groups of young people (which may include groups aged 14-18 years);
- Deliver engaging role specific training to Court Moppers to help them understand their role;
- Provide guidance so they can complete their roles in a professional, efficient and safe manner;
- Check Court Moppers are suitably clothed, and there is no branding on display;
- Allocate Court Moppers to courts for matches in a timely manner;
- Demonstrate duty of care for their team, including distributing meal vouchers in a timely fashion and scheduling adequate break times;
- Liaise with the Technical Officials and Field of Play Entrance Team Leader, to make sure Court Moppers are correctly lined up in time before going on court;
- Liaise with Referee and Umpires to gain feedback on Court Mopping performance;
- Liaises with school leaders and teachers on site;
- Lead the Court Mopper Team Members effectively.

Please see the attached Role Description for further information on the expectations of the role. Any questions please send to: [volunteering@badmintonengland.co.uk](mailto:volunteering@badmintonengland.co.uk)

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You must be over 18 years old   Applicants will be shortlisted   Accessible   Expenses Paid

### Contact Details

#### Badminton England

[volunteering@badmintonengland.co.uk](mailto:volunteering@badmintonengland.co.uk)

01908268400

#### Badminton England

National Badminton Centre

01908 268400

[volunteering@badmintonengland.co.uk](mailto:volunteering@badmintonengland.co.uk)

### Opportunity Location

Arena Birmingham (Formerly Barclaycard Arena), B12AA

A chance to play an integral role at one of the world's top badminton events, gaining skills, experiences and memories along the way.

Please use the 'Getting Here' page on Arena Birmingham's website:  
<http://www.arenabham.co.uk/getting-here>

Event Support,Badminton,Court Maintenance,Court



## Skills Required

- Ideally previous experience volunteering at major events; A passion for events and/or sport; Initiative to respond to exciting, ever-changing event demands; Effectively lead, motivate and communicate with young people (experience desirable); Understanding of adaptations that may be required with young audiences (in respect to breaks and communication style); Able to deliver instructions and communicate in a confident, clear and engaging manner; Understand the importance of effective timekeeping; Willing to get involved and have fun!

## Session Dates and Times

### Wednesday

Wednesday 6th March 2019, 07:30 AM till 15:30 PM for 8 hrs

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### Wednesday

Wednesday 6th March 2019, 15:00 PM till 23:00 PM for 8 hrs

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### Thursday

Thursday 7th March 2019, 10:30 AM till 15:30 PM for 5.5 hrs

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### Thursday

Thursday 7th March 2019, 15:30 PM till 21:30 PM for 6 hrs

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### Friday

Friday 8th March 2019, 08:30 AM till 15:30 PM for 7 hrs

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### Friday

Friday 8th March 2019, 15:30 PM till 22:30 PM for 7 hrs

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### Saturday

Saturday 9th March 2019, 08:00 AM till 15:00 PM for 7.5 hrs

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## Saturday

Saturday 9th March 2019, 15:30 PM till 22:30 PM for 7 hrs

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## Sunday

Sunday 10th March 2019, 09:30 AM till 17:30 PM for 8 hrs

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