

YAE2019 Fan Engagement Team Member

Fan Engagement Team Members facilitate a range of concourse activations and engage with spectators visiting the championships.

Team Leader: Concourse Team Leader / Event Support (TBC)

Team: Fan Engagement

As a Fan Engagement Team Member, we may reasonably expect:

- Meet and greet large numbers of spectators and enhance their experience by welcoming all and facilitating activities
- Take photos
- Provide information on the event and merchandise sales in a friendly and p-professional manner
- Maintain the area in a clean, safe and visually appealing state
- Support queue management
- Communicate with large volumes of individuals
- Volunteer during evenings and weekends.

When do you volunteer?

- There is a selection of shifts for you to indicate your availability.
- Whilst we will do everything we can to accommodate your preferences, there may be times where we cannot meet your preferences and in which case, we will contact you to discuss suitable alternatives.
- All shift timings are correct at the time of recruitment. However some changes may occur in the build-up and during the event itself. We will share any changes with as much notice as possible.
- Sunday shifts are only available to volunteers who have volunteered earlier during the Championships.

From the expressions of interest we receive, we will also be looking to select a Deputy Team Leader. As a Deputy Team Leader, you would support the Team Leader with training and leading the Team Members before and during the event.

Please see the attached Role Description for further information on the expectations of the role. Any questions please send to: volunteering@badmintonengland.co.uk

You must be over 18 years old Applicants will be shortlisted Accessible Expenses Paid

Contact Details

Badminton England

volunteering@badmintonengland.co.uk

01908268400

Badminton England

National Badminton Centre

01908 268400

volunteering@badmintonengland.co.uk

Badminton England will provide volunteers with free refreshments and meals during their shifts,

Opportunity Location

Arena Birmingham (Formerly Barclaycard Arena), B12AA

complimentary clothing and exclusive off-duty access to watching the event!

Please use the 'Getting Here' page on Arena Birmingham's website:

<http://www.arenabham.co.uk/getting-here>



Skills Required

- Ideally previous experience of event volunteering - A passion for events or sport - Comfortable using a computer and IT systems - Initiative to respond to exciting, ever-changing event demands - Confident, clear and friendly communication - Willing to get involved and have fun!

Session Dates and Times

Wednesday

Wednesday 6th March 2019, 07:00 AM till 15:00 PM for 8.5 hrs

Wednesday

Wednesday 6th March 2019, 15:00 PM till 23:00 PM for 8 hrs

Thursday

Thursday 7th March 2019, 10:00 AM till 16:00 PM for 6 hrs

Thursday

Thursday 7th March 2019, 15:30 PM till 21:30 PM for 6 hrs

Friday

Friday 8th March 2019, 08:30 AM till 15:30 PM for 7 hrs

Friday

Friday 8th March 2019, 15:00 PM till 22:00 PM for 7.5 hrs

Saturday

Saturday 9th March 2019, 08:00 AM till 15:00 PM for 7.5 hrs

Saturday

Saturday 9th March 2019, 15:00 PM till 22:00 PM for 7.5 hrs

Sunday

Sunday 10th March 2019, 09:30 AM till 18:30 PM for 9.5 hrs

Printed at 12:55 PM, Thursday 24th January